



GO together



Functional Consultant

There's a saying at Itineris: Together goes a long way. And we live by that. Whether your job is translating our customers' needs into the best software, selling, coding, or keeping our business running smoothly, we're united by the same mission: growing our company and delivering innovative software that empowers energy and water utilities to engage better with their customers.

What you will work on

As a Functional Consultant, you will translate our customers' unique business needs into software solutions they love. As a true problem solver, you embrace complexity in order to create simplicity. You will be a key player in our R&D, Project or Service Delivery teams and you will be working in close collaboration with our Technical Consultants.

UMAX is the brand name of our software solution for water and energy utilities. It automates their business processes and enables them to better engage with their customers. UMAX is a cloud-based solution, built on the powerful Microsoft Dynamics 365 platform.

As our Functional Consultant, you will...

- Look to understand how our customers work and what they need from our software. You then translate their business requirements into a functional specification for our Technical Consultants.
- Support our customers during the implementation and testing phases, ensuring that our solutions meet their needs. This includes attending workshops and meetings with the customer onsite.
- Help our customers optimize their use of our solutions, ensuring they realize their full potential.
- Provide training to end-users and ensure they feel comfortable using our software.
- Collaborate as one with other team members, such as the Functional Solution Architect, the Project Manager, Technical Consultants, Test Consultants, and Service Delivery Consultants.
- Participate in project progress meetings and proactively identify risks.
- Apply your expertise to deliver high-quality consulting services.
- Continuously develop and expand your knowledge of the utility sector and share it with your colleagues.



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itineris

What you bring

- A master's degree.
- A high interest in IT.
- Strong analytical skills.
- An eagerness to learn about the utilities market.
- Excellent communication skills in English, both written and spoken.
- A problem-solving mindset.
- The willingness to travel (approximately 40% of your time, with peaks up to 70% during certain periods of the implementation).

What we offer

- A fast-growing and international environment with offices in beautiful Ghent (Belgium), bustling Atlanta (USA) and lively London (UK).
- Working with future-ready water and energy companies and building valuable utility expertise.
- Internal mobility, developing your career through various educational programs and growth paths.
- An entrepreneurial mindset where you have a direct impact on our growth journey.
- An open environment where we understand the importance of taking a break to recharge and achieve the best results. We make it a priority to celebrate milestones, both big and small.
- Onboarding, learning and buddy programs to get ready for a smooth start in your new job.
- A flexible and inclusive working environment – where people can just be who they are, and where we offer flexible options for hybrid working so you can work in a way that suits you best.
- Competitive perks & benefits, because we want to help you reach your full potential, both at work and in your personal life.
- A lot of fun moments with an eye for sports, celebration and well-being, important for maintaining a healthy work-life balance.

Go for a great career.

Ready to join us on this exciting journey?

Leave your contact details here, and we'll get in touch with you soon!